

Service Evaluation & Design

CITY OF AUSTIN COA

CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY

The Capital Metro COA was done during a time when Capital Metro revenues were decreasing due to economic conditions. As a result there was a significant emphasis put on the Service Reduction Alternative. Other alternatives focused on reallocation current service levels to either enhance geographic coverage or to improve service in higher ridership areas. All three service alternatives were based on a series of service efficiency recommendations that included running time optimization, frequency adjustments, route consolidation, and elimination of route duplication. These recommendations were based on bus stop level on/off passenger count data, and on-time performance records, that were collected through Capital Metro's Automated Passenger Count (APC) system. The recommendations were also developed with input from a Technical Advisory Committee and a Citizens Advisory Committee. Draft service recommendations were presented at a series of public meetings and are currently being finalized.

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